

Why choose Medicoach

Proven record: Since 2015, MediCoach has transformed healthcare workflows in GP clinics and Primary Health Services, improving team performance and patient care.

Empower your healthcare team and enhance patient outcomes under the expert guidance of Kim Poyner, a distinguished leader in chronic disease management and behavioural change theory. Drawing on over 20 years of experience in general practice and hospital settings, Kim's tailored training programs are grounded in the renowned Bodenheimer's 10 Building Blocks of High Performing Primary Care Model¹.

MediCoach
Where expert training
meets exceptional
health care outcomes

Accreditation:

Kim Poyner is an accredited health coach by the National Board of Health and Wellness Coaches, endorsed by the International Coaching Federation, and a faculty member at Wellcoaches.

Impactful presence:

As a keynote speaker at national conferences, Kim Poyner leads in change management, team-based care, Medicare Benefits, and Care Coordination.

How Medicoach works:

Using a comprehensive learning framework, MediCoach ensures practical and sustained improvements through:

Workshops: interactive sessions to engage and train healthcare teams.

Curriculum of training webinars: flexible online modules for continuous learning.

Community of practice support sessions (videoconferencing): group discussions to share insights and strategies.

Individual mentor support (videoconferencing): personalised guidance to address specific needs.

The experiential framework includes assessment, training, coaching, and guidance with practical support to embed changed workflows and processes. This results in sustained change and improved outcomes.



¹www.researchgate.net/publication/260683542_The_10_Building_Blocks_of_High-Performing_Primary_Care

²<https://www.ihl.org/resources/publications/quintuple-aim-health-care-improvement-new-imperative-advance-health-equity>

What Medicoach offers:

- **In-clinic training:** specialised for team care coordinators.
- **In-house team training:** comprehensive general courses.
- **Webinar training:** convenient online learning modules.
- **Event presentations:** engaging and informative sessions at client-organised events.
- **Mentoring:** one-on-one support to achieve your clinical goals.
- **Bespoke training:** customised programs designed to meet the unique needs of your practice.



Kim Poyner
Bachelor of Nursing (Deakin)
Registered Nurse,
Practice Nurse,
Intensive Care Nurse

APNA 2015 National Chronic Disease Management Award Winner International

Coaching Federation Professional Certified Coach, National Board of Health Wellness

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The Practice Excellence Institute Ltd, Director, Practice Coach 2019-2023